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January 24, 2020

VIA ELECTRONIC FILING

The Honorable Jocelyn D. Boyd
Chief Clerk/Administrator
Public Service Commission of South Carolina
101 Executive Center Drive
Columbia, SC 29210

RE: Application of Palmetto Utilities, Inc. for adjustment of rates and charges for, and the modification of certain terms and conditions related to, the provision of sewer service.; Docket No. 2019-281-S

Dear Ms. Boyd:

Enclosed for filing please find three letters from customers received by the Applicant in the above-referenced matter which do not appear to have been filed with the Commission. I call to your attention the fact that these letters contain content of a controversial nature. I am nonetheless providing them for such disposition as the Commission may deem appropriate.

If you have any questions, please do not hesitate to contact me.

Sincerely,

WILLOUGHBY & HOEFER, P.A.

s/John M. S. Hoefer

John M. S. Hoefer

JMSH/cgc
Attachments

cc: Christopher Huber, Esquire
Jeffrey M. Nelson, Esquire
Jenny R. Pittman, Esquire
Carri Grube-Lybarker, Esquire
L. Becky Dover, Esquire



MAKE CHECKS PAYABLE TO:

PALMETTO UTILITIES, INC.
1713 WOODCREEK FARMS RD, SUITE A
ELGIN, SC 29045
(803) 699-2422

ACCOUNT NUMBER

IF YOU HAVE ANY QUESTIONS CONCERNING
THIS BILL CALL (803) 699-2422

BILLING DATE	01/01/2020
DATE	01/31/2020
TOTAL AMOUNT DUE	52.10
AMOUNT PAID	
CHECK NUMBER	

T11 P1***2866*****AUTO**5-DIGIT 29045
JOSEPH TRYKOWSKI



TO INSURE PROPER CREDIT, PLEASE RETURN TOP PORTION WITH YOUR PAYMENT



PALMETTO UTILITIES, INC.
1713 WOODCREEK FARMS RD, SUITE A
ELGIN, SC 29045
(803) 699-2422

THIS BILL DOES NOT EXTEND TIME FOR PAYMENT OF ANY PREVIOUS
BALANCE.

PLEASE KEEP THE BOTTOM PORTION FOR YOUR RECORDS.
RETURN TOP PORTION WITH PAYMENT.

PALMETTO UTILITIES, INC. - CUSTOMER RECORD

COMMENTS Please see reverse side for important information regarding payment methods

PLEASE NOTE THAT OUR WEBSITE HAS CHANGED TO WWW.NIPACOLET.COM

Please note if a customer's service is disconnected, payments must be made in cash or money order to restore service.

SERVICE ADDRESS

NOTE DR

BILLING DATE

01/01/2020

ACCOUNT NUMBER

DESCRIPTION OF SERVICES

PALMETTO RESIDENTIAL

SERVICE
FROM

12/01/2019

SERVICE
TO

12/31/2019

AMOUNT

52.10

Online payments can be made at www.nipacolet.com. Choose the Pay Online/Online
Payment option, select your utility provider Palmetto Utilities, Inc. and follow the prompts.
There is no additional charge or administration fee for online payments and we accept
MasterCard, Visa, Discover and electronic checks.

Office Hours: 8:30 A.M. To 4:30 P.M.

All rate schedules are approved by the S.C. Public Service
Commission and are available for viewing at our office.
For emergencies call (803) 699-2422 (24 hours a day).

All past due accounts will be charged a 1.5% Late Fee.
All past due amounts are subject to a \$25.00 Certified Notification Fee.

PREVIOUS BALANCE	52.10
PAYMENT RECEIVED	52.10
PAST DUE AMOUNT	.00
CURRENT CHARGE	52.10
TOTAL AMOUNT DUE	52.10

PUBLIC SERVICE COMMISSION OF SOUTH CAROLINA

CLERK'S OFFICE

REVISED NOTICE OF FILING AND HEARING AND PREFILE TESTIMONY DEADLINES

DOCKET NO. 2019-281-S

APPLICATION OF PALMETTO UTILITIES, INC. FOR AN INCREASE OF RATES AND CHARGES FOR THE PROVISION OF SEWER SERVICE AND MODIFICATIONS TO CERTAIN TERMS AND CONDITIONS OF THE PROVISION OF SEWER SERVICE

Palmetto Utilities, Inc. (the Company) has filed an Application with the Public Service Commission of South Carolina (the Commission) for an increase of the Company's rates and charges for the provision of sewer service and modifications to certain terms and conditions of the provision of its service. The Company is a public utility, as defined by S.C. Code Ann. § 58-5-10(4) (2015), providing sewer service to the public for compensation in certain areas of Richland and Kershaw counties, South Carolina, pursuant to rates set by the Commission in Docket No. 2017-228-S.

Pursuant to S.C. Code Ann. § 58-5-240 (2015) and S.C. Code Ann. Regs. 103-512.4.A and 103-503 (2012), the Company requests that the Commission approve an increase in its monthly sewer service rates and the adoption of a charge for tampering with Company facilities and equipment. The Company also seeks modifications to certain terms and conditions of its rate schedule, including circumstances when the proposed tampering charge may be imposed and the adoption of language limiting the Company's liability for interruption of, or failure to provide, service in certain circumstances.

THE PROPOSED CHANGES IN MONTHLY RATES AND CHARGES ARE SET FORTH BELOW

(The complete rate schedule is available from the Company at the address below and on the Commission's website at www.psc.sc.gov)

DO WE GET A FREE JAR OF VASLINE WITH THIS INCREASE?

Palmetto Utilities Residential Monthly Charges	Current	Proposed
Residential monthly charge Per single-family house, condominium, villa, or apartment unit.	\$52.10	\$66.62

BECAUSE YOU ARE ~~19~~ VS. 19 VS.
THE COMPANY STATES IN ITS APPLICATION THAT IT BE WILLING TO CONSIDER A PHASE-IN OF APPROVED ADDITIONAL ANNUAL REVENUE OVER SOME PERIOD OF TIME TO LIMIT THE IMMEDIATE IMPACT OF THE PROPOSED RATE ADJUSTMENT.

*Charges for commercial establishments served by the Company are based upon single family equivalency (SFE) ratings set using wastewater treatment plant capacity design loading factors established in S.C. Code Regs. 61-67, Appendix A.

**All commercial customers will pay based on a minimum SFE rating of one (1), which is \$66.62 per month. Some commercial customers will have minimum SFE ratings greater than one (1).

